



Prism Propane offers:

Areas we serve - We reach a 9-county service area, servicing thousands of satisfied customers!

Top quality service - Prism Propane automatically fills your tank and provides 24-hour emergency service. We have several billing options available, including budget billing, automatic checking account debit and credit cards.

Low minimum use - Only use a minimal amount of propane or there may be minimum use charge:

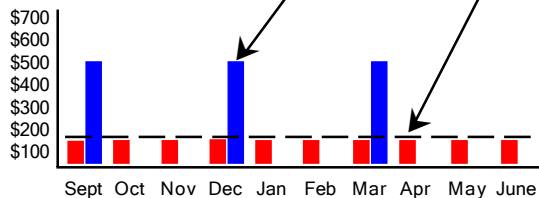
120 gal tank	=	Use 200 gal/yr
250 gal tank	=	Use 250 gal/yr
500 gal tank	=	Use 500 gal/yr
1000 gal tank	=	Use 2000 gal/yr

Budget billing - Let us help you manage your large winter heating bills.

We offer a 10-month fluctuating budget from September - June. We'll then settle-up in the 11th month (July).



For example, if you buy three 250 gallon fill-ups throughout the year, you'd pay \$499.75 three times a year (\$1499.25 total). Or you can spread that \$1499.25 over 10 months and pay just \$149.93/month.



(Available for metered and bulk customers.)



A subsidiary of Hancock-Wood Electric Cooperative

A Local Company Serving Local People

Serving Northwest Ohio since 1998

Located in North Baltimore off I-75 at Exit 167

We offer:

- ✓ 24-hour emergency service
- ✓ Financing plans (with approved credit)
- ✓ One-time tank lease fee (two year lock in)
- ✓ Excellent pricing
- ✓ Credit card and automatic checking debit
- ✓ Fluctuating budget billing
- ✓ Bulk storage facilities near you for faster and more reliable service
- ✓ Online signup at prismpropane.com



Prism Propane

www.prismp propane.com - a subsidiary of



Our 2010-2011 program:

Once again, you can choose the **Price Protection Plan** that best matches your budget!

We also give you our best deal up front. Some competitors offer a price, then renegotiate packages for individual customers. You get our best offer right from the start.

What's more, the fact remains that our price consistently remains one of the most competitive. But don't take our word for it -- we invite you to contact our competitors and see for yourself. Our popular **Price Protection Plan** guarantees we will not pass on to you any possible spiking gas prices like the competitors do every winter ... we promise!

Prebuy Price Protection Plan

(enrollment ends 8-20-2010)

- Buy all your propane in advance at a *guaranteed price!*
- Your price is just \$1.85⁹ + sales tax/gal (\$1.79⁹ for customer owned tanks) for the purchase.
- If you use all your "Prebuy" propane, you're automatically entered in our Standard Price Protection Plan.
- Any "Prebuy" propane left after 4-30-2011 will be credited to your account (not as gallons). Please note that this is not refundable.
- Pre-buy gallons delivered after September 12, 2010.

About propane gas:

Propane is a hydrocarbon and is **produced from both natural gas processing and crude oil refining, in roughly equal amounts.** It is nontoxic, colorless and virtually odorless. As with natural gas, a strong identifying odor is added so the gas can be readily detected. Under normal conditions of use, propane is a clean burning fuel with approximately 2 1/2 times the BTU's contained in a cubic foot of methane, which is the principal component of natural gas.

Safety first:

Safety is important to us. We provide 24 hour emergency service.

Please call before you dig -- we will come mark the lines for free: **877-887-7476.**

Standard Price Protection Plan

(runs thru 4-30-2011)

- Everyone's automatically in this plan, including budget customers, unless you sign up for the Prebuy.
- Your price through this period *will not exceed:*
 - Auto fill customers: \$1.99⁹ (\$1.93⁹ cust. owned)
 - Will call customers: \$2.14⁹ (\$2.09⁹ cust. owned)

See what up-front fees do to your price-per-gallon:

(Based on 700 gallon consumption)

Competitor's price:	\$1.99 ⁹ /gal
Tank rental fee (\$35/year)	\$.05/gal
Enrollment fee for cap pricing (\$81/yr)	\$.11/gal
Price you are really paying:	\$2.15⁹/gal

Prism Propane's price:	\$1.99 ⁹ /gal
Tank rental fee:	\$0
Enrollment fee for cap pricing:	\$0
Fees:	\$0
Total:	\$1.99⁹/gal

Don't be fooled by capped price programs: We don't charge up-front fees to be in our programs!

Referral program:

Get a \$25 bill credit for each qualifying new account that you refer to us. Call for more details.

Important reminders:

No deliveries will be made if there is a balance on your account past 30 days.

Fuel surcharge - May apply.

Please retain this offer for your records.



2010-2011 Price Protection Plans ENROLLMENT FORM

Check one: We don't charge to be in our programs! Pre-buy gallons delivered after 9-12

Prebuy Price Protection Plan (enrollment ends 8-20-2010)

- A. Gallons to prebuy: _____ X \$1.85⁹/gal = (\$1.79⁹/gal for customer owned tanks) (500 gallon minimum) \$ _____
- B. Multiply "Line A" by your county's sales tax (see chart): \$ _____
- C. Add "Lines A & B" for total payment: \$ _____

Payment via:

- Cash (DON'T mail; bring to office)
- Check (enclosed)
- Credit card (circle): MasterCard Visa Discover

Name on card: _____

Card #: _____ Exp: _____

Signature: _____ CVC: _____

Fill out:

Today's date: _____

Customer name: _____

Budget:

- Check here if you want to sign up for our **free Budget Billing Program** (not applicable to prebuy customers).

Sign:

Signature: (required) _____

Return form to:

Prism Propane
P.O. Box 188
North Baltimore, OH
45872-0188
877-887-7476
419-257-3024 Fax

CO. SALES TAX CHART:	
Allen, Hancock, Wood	.0650
Hardin, Henry, Putnam,	.0700
Sandusky, Seneca, Wyandot	

(Note: Fuel surcharges may apply.)