



*A local company...
Serving local people*



PRISM PROPANE OFFERS:

A wide service area - Prism Propane reaches a ten-county service area, serving thousands of satisfied customers!

Top quality service - For auto-fill customers, Prism Propane automatically fills your tank and provides 24-hour emergency service. Several billing options are available, including budget billing, automatic checking account debit and credit cards.

Low minimum use - Only use a minimal amount of propane and there may be minimum-use charge:

120 gal tank	= Use	200 gallons/year
250 gal tank	= Use	250 gallons/year
500 gal tank	= Use	500 gallons/year

BENEFITS OF BEING A PRISM CUSTOMER:

- ✓ 24-hour emergency service
- ✓ Two-year contract
- ✓ Excellent pricing
- ✓ Credit card and automatic checking debit
- ✓ Fluctuating budget billing
- ✓ Bulk storage facilities near you for faster and more reliable service
- ✓ Online bill payment option

Delivery notice:

No deliveries will be made if there is a past due balance on your account.



Prism Propane Services of Ohio, LLC
1399 Business Park Drive South
North Baltimore, OH 45872

PRISM PROPANE SERVICES OF OHIO, LLC

2018-19 PROGRAMS

Solutions to fit your propane needs:

- Residential heating
- Commercial heating
- Grain drying
- Forklift cylinder exchange and refill
- Autogas motor fuel
- Nearby bulk storage facilities



SAFETY FIRST:

Prism provides 24-hour emergency service—because your safety is important to us. Please call 1-877-887-7476 before you dig—we will come out and mark the lines for free.

ABOUT PROPANE GAS:

Propane is a hydrocarbon produced from both natural gas processing and crude oil refining in roughly equal amounts. It is nontoxic, colorless and virtually odorless. As with natural gas, a strong identifying odor is added so the gas can be readily detected. Under normal conditions of use, propane is a clean burning fuel with approximately two and one half times the BTUs contained in a cubic foot of methane, the principal component of natural gas.

2018-19 PROGRAM HIGHLIGHTS:

Choose the Security Plan that best matches your budget! Prism gives you our best deal up front. Some competitors offer a price, then renegotiate packages for individual customers. You get our best offer right from the start. Prism's prices remain highly competitive - but don't take our word for it - we invite you to contact our competitors and see for yourself.

Our popular Security Plan guarantees Prism **will not** pass fluctuating gas prices on to you each winter like some competitors do - this is our pledge to our customers!

PRE-BUY PRICE PROTECTION PLAN:

(enrollment ends 9-28-2018)

- Buy all your propane in advance at a guaranteed price!
- Your price is just \$1.59⁹ + sales tax/gallon.
- If you use all your Pre-buy propane, you will be included in our Standard Price Protection Plan.
- **Any Pre-buy propane left over after 3-31-2019 will be credited to your account (not as gallons). Please note this is placed as a cash credit on your account .**
- Pre-buy gallons are delivered after we receive your contract.

SECURITY PLAN (CAPPED PRICE):

(runs through 3-31-19)

- Customers are automatically entered in this plan unless signed up for the Pre-buy Program.
- The price through this period will not exceed:
 - Auto-fill customers: \$1.79⁹ (\$1.73⁹ customer owned).
 - This is a year-round program. If you do not want a fill please contact our office.
 - Will-call customers: \$1.94⁹ (\$1.78⁹ customer owned)
- This option guarantees maximum price per gallon for the entire contract period, yet allows you to take advantage of potential lower prices.

BUDGET BILLING:

We offer budget billing plans to customers who qualify. Please contact our office for more information. Current budget customers will stay on the budget if the balance on your true up bill is paid in full.

INSURANCE POLICY:

Let Prism Propane's capped price program be your insurance policy to avoid spike pricing throughout the winter months. Prism Propane wants to help you stay warm all winter long, while helping to save you money. Call our office for more details about the Security Plan that we offer.

Varying fuel surcharge may apply.

Please retain this offer for your records.

**"Like" us on Facebook
and visit our website:**

www.prismpropane.com

CURRENT METER SERVICE:

As of March 31, 2019, meter service will no longer be an option for customers.

Current meter customers will have the following options to utilize next year:

- Budget billing
- Pre-buy protection plan

If you want to start saving \$60 per year, contact our office today.

COMMERCIAL GAS:

Prism Propane Services of Ohio offers:

- Forklift cylinder gas supply
- Fleet fueling – Autogas
- Commercial heating
- Competitive commercial pricing
- Price protection guarantees against spiking prices
- Nearby bulk storage facilities for fast service
- Expanding motor- fueling station locations

HOW ELSE MAY WE SERVE YOU?

Prism Propane wants more than to deliver a quality product to you. We want to ensure that you are satisfied with the service you receive from us.

Contact us at info@prismpropane.com or call us at 877-887-7476 and we will address your questions or concerns as quickly as possible.

Online bill payment:

Sign up today for our online bill payment option at prismpropane.com